

Policy

Quality Policy

Welltec delivers reliable, high-quality solutions that exceed customer expectations and create sustainable value for customers and other stakeholders. Quality is a core business value and a fundamental part of how we design, manufacture and deliver products and services to the energy industry. We are committed to consistently meeting customer, statutory and regulatory requirements through disciplined execution, risk-based thinking and continual improvement.

OUR KEY COMMITMENTS

Welltec commits to:

- Consistently delivering products and services that meet defined requirements, specifications and applicable standards across all operations
- Embedding risk-based thinking in planning, design, manufacturing and service execution to prevent non-conformities and protect customer satisfaction
- Ensuring robust design, verification and validation so products and services perform as intended throughout their lifecycle
- Actively managing suppliers and external providers to ensure quality requirements are clearly defined, implemented and monitored
- Using performance data, lessons learned and customer feedback to drive corrective actions and continual improvement

HOW WE DELIVER

We deliver on our commitments by:

- Defining and controlling clear requirements, acceptance criteria and quality controls for products and services
- Monitoring performance, non-conformities and customer feedback to ensure requirements are consistently met
- Investigating root causes and implementing effective corrective actions to prevent recurrence
- Maintaining competence through targeted training, qualification and structured knowledge sharing
- Continuously improving processes, technologies and ways of working to strengthen reliability and performance

This Quality Policy forms part of Welltec's Integrated Management System and supports ISO 9001, aligned with ISO 14001 and ISO 45001. It is aligned with Welltec's Code of Conduct and our commitment to compliance and continual improvement. Quality objectives and key performance indicators are defined, monitored and reviewed to ensure effective implementation. Top Management approves the policy and ensures it is implemented, communicated and periodically reviewed.

Date: June 2026



Peter Hansen, CEO
For and on behalf of Welltec